

Missing Scroll Bars in Photoshop Elements

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Performance Options

Several of my students have missing scroll bars on the Type tool font drop down list, which makes it harder to select fonts. I have also encountered this problem once. Having to use my Arrow keys to move up and down in the font list drove me crazy!

According to the help I received from Adobe, the way to correct this problem is to reset the visual effects of my computer which I had no idea how to do. Luckily they explained exactly how to do it!

Windows XP:

- 1. Choose start > Control Panel > System.
- 2. Click Advanced.
- 3. In the Performance area, click Settings.
- 4. In Visual Effects, select Let Windows choose what's best for my computer.
- 5. Make sure there is a check in the Slide Open Combo Boxes, if not check it.

I went through these steps and my computer was set up exactly the way Adobe suggested, but the scrollbars were still missing.

I was pretty frustrated so I: Chose the option: Adjust for best appearance Shut down my computer Restarted the computer Followed the directions above and it worked this time.

Visual Effects Advanced Data Execution Prevention Select the settings you want to use for the appearance and performance of Windows on this computer Let Windows choose what's best for my computer Adjust for best appearance Adjust for best performance Custom: Animate windows when minimizing and maximizing Fade or slide menus into view ~ 🔽 Fade or slide ToolTips into view Fade out menu items after clicking Show shadows under menus Show shadows under mouse pointer Show translucent selection rectangle Show window contents while dragging 🔽 Slide open combo boxes Slide taskbar buttons Smooth edges of screen fonts \mathbf{k} Cancel OK

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Windows 7, Vista

- 1. Select Control Panel > Ease of Access > Make the computer easier to see > Make things on the screen easier to see.
- 2. Deselect Turn off all unnecessary animations to enable visual effects.
- 3. Make sure there is a check in the Slide Open Combo Boxes, if not check it.

If this doesn't fix the problem, read my note under the Window XP instructions.