



Missing Scroll Bars in Photoshop Elements

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Several of my students have missing scroll bars on the Type tool font drop down list, which makes it harder to select fonts. I have also encountered this problem once. Having to use my Arrow keys to move up and down in the font list drove me crazy!

According to the help I received from Adobe, the way to correct this problem is to reset the visual effects of my computer which I had no idea how to do. Luckily they explained exactly how to do it!

Windows XP:

1. Choose start > Control Panel > System.
2. Click Advanced.
3. In the Performance area, click Settings.
4. In Visual Effects, select Let Windows choose what's best for my computer.
5. Make sure there is a check in the Slide Open Combo Boxes, if not check it.

I went through these steps and my computer was set up exactly the way Adobe suggested, but the scrollbars were still missing.

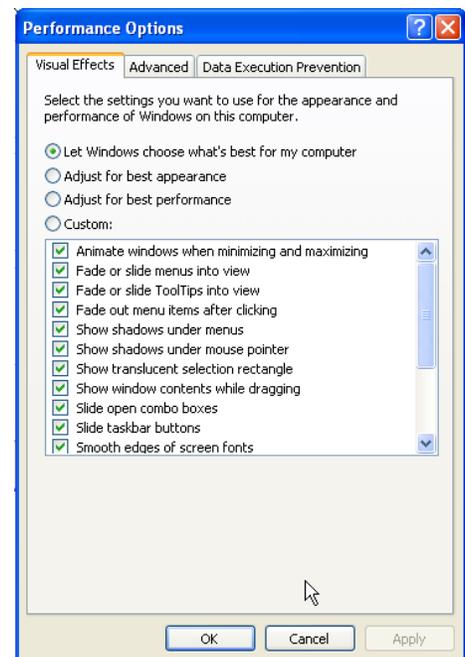
I was pretty frustrated so I:

Chose the option: Adjust for best appearance

Shut down my computer

Restarted the computer

Followed the directions above and it worked this time.



Windows 7, Vista

1. Select Control Panel > Ease of Access > Make the computer easier to see > Make things on the screen easier to see.
2. Deselect Turn off all unnecessary animations to enable visual effects.
3. Make sure there is a check in the Slide Open Combo Boxes, if not check it.

If this doesn't fix the problem, read my note under the Window XP instructions.